

John DeGrey

869 W 4100 S, Bountiful, UT 84010 | 801.505.8233 | jzdegrey@gmail.com | zachweb.site/portfolios/

EDUCATION

BS: Weber State University | Computer Science

AS: Salt Lake Community College | General Education

Certifications: CompTIA A+

EXPERIENCE

IT Support Specialist | Thomas Arts Inc. | December 2018 – present

Support a national ad agency of more than 400 employees for issues ranging from simple computer problems to major outages and changes. This would include:
Troubleshooting/testing applications, computers, network switches, routers, and servers; implementing new software; assisting users with bugs occur or need fixing; troubleshooting custom code for bugs and implementing fixes or designing new instances.

System Administrator | Medway Medical LLC | December 2017 – December 2019

Develop and maintain system operations for a Medical Supply company. Manage systems such as Website and eCommerce platform, logistics for delivery personal, etc. Maintain effective network infrastructure and troubleshoot when errors arise. Troubleshoot and test databases using SQL, generate reports for upper management and write scripts to automate tasks.

HONORS

National Society of Leadership and Success | Salt Lake Community College Chapter

VOLUNTEER WORK

Website development for a local Mayor candidate

Volunteered my time and resources to develop a professional website for a candidate who was running for Mayor in her town. This was developed at no cost to the client.