

John Z. DeGrey

**Contact information available by sending me a message using the contact form at <https://zachweb.site/>*

Objective

I am a highly ambitious, dedicated, determined worker. My accomplishments from obtaining my Eagle Scout, my previous employers and schooling can attest to this. I have a very logical way of thinking. I'm always creating more efficient ways to complete my duties. My end goal is to be a computer scientist. I take pride in my ability to grow and adapt to new ways of thinking and ideas.

Education

Associates Science | Aug. 2017 - Current | Salt Lake Community College

- Major: General Studies
- Related coursework: Web Development; Quantitative Reasoning

**Prior Education history available by sending me a message using the contact form at <https://zachweb.site/>*

Skills & Abilities

**CRITICAL THINKING
BINARY DEDUCTION
MAC
HARDWARE**

**CUSTOMER SERVICE
TEAMWORK
WINDOWS
SOFTWARE**

**COMMUNICATION
PROBLEM SOLVING
LINUX
MOBILE DEVICES**

Experience

CUSTOMER SERVICE REP | NETFLIX | SEP 2017 - PRESENT

- Assist customers in account issues, Netflix errors, or general questions about Netflix. While working in customer service, I've learned how to fix customer's issues and provide a great customer service in the fastest, most efficient way possible. My biggest passion in life aside from technology is helping people and improving their lives. I take the Netflix values into my daily life and can't wait to see myself grow with the Netflix company.

CORRECTIONS CLERK | DAVIS COUNTY SHERIFF'S OFFICE | SEP 2015 – SEP 2017

- Monitor Inmates, provide safety and security for inmates, staff and civilians. Manage inmates through a computer using Jail programs. Interact with and develop good relations with the general public and former inmates. Use deductive reasoning to investigate incidents. Generate detailed reports researched from incidents investigated.

Certifications

COMPTIA IT FUNDAMENTALS CERTIFIED

- CompTIA License Number: 4YELY1L3NLBE5FY4
- Verify at: <http://verify.CompTIA.org>

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